

This agreement is between Strictly Babes Limited (Strictly Babes) and any individual or organization transacting with Strictly Babes, hereinafter called the “Customer”.

1. Right to Decline an Order Request

Strictly Babes reserves the right to decline/cancel the Customer's request for any of our merchandise if a decision has been specifically taken not to fulfil orders of the type requested. If this happens, an e-mail will be sent to the customer to inform of the decline/cancellation.

2. Order and Delivery

- Strictly Babes’ website offers you the convenience of viewing items available for purchase- you may ascertain your maternity size using our [size chart](#), check the product description and confirm the price or discounts applicable. You can then go ahead to place your order using the shopping cart
- Customers may order items through any of the following means:
 - Online from the Strictly Babes website
 - By calling the customer service line 0702 909 6208/9
 - By sending an e-mail to customerservice@strictlybabes.biz
- Items ordered will be placed on hold for a maximum of 24hours
- Items ordered can be picked up by customers at a specified outlet/boutique or delivered to a location specified by the customer
- All customers who require delivery of items to any location will be charged a standard delivery charge based on the destination; this will be calculated as part of the final bill
- Strictly Babes will deliver ordered items only after payment has been confirmed
- Payments can be made by cash/transfer into Strictly Babes Limited account at any GTB Branch nationwide.

3. Changes to Fees or Charges

Delivery charges or other fees are subject to change without prior notice. Where the charges are changed, Strictly Babes will communicate the new charges via the web site

4. Exchanges and Returns

- Customers may return items purchased, within 24hours, in the exact condition in which they were bought (i.e. with tags and not worn, stained, torn, washed, altered or damaged). Sale of

lingerie/intimates, white coloured items, chiffon material, accessories and items marked as special occasion wear are considered FINAL and cannot be returned or exchanged.

- Cash refunds are not available. A customer will be entitled to exchange a returned item for an equally priced item (if the item was discounted, the customer will be entitled to an exchange equivalent to only the discounted amount paid). The customer can pay the difference for a higher priced item selected for exchange.